

Chime300 Alerting System Troubleshooting

Possible problems	Solution
Receiver has no power	<ul style="list-style-type: none"> • Check if three C cell batteries are installed correctly. • If power adapter in use, make sure that it is connected securely. • Test the batteries and replace if needed
Transmitter has no power	<ul style="list-style-type: none"> • Check if transmitter's batteries are installed correctly. • If Sound Sensor transmitter in use, make sure it is switched on • Test the batteries and replace if needed
Transmitter is not sending signal to the receiver	<ul style="list-style-type: none"> • Make sure transmitter and receiver are within working distance (max 300 meters in open field) • Make sure that Transmitter and Receiver are paired correctly. Please pair it again if needed. • Make sure batteries are not flat
There is no sound, flash	<ul style="list-style-type: none"> • By using switch on side, change to Flash only, Sound only or Sound and Flash
White main LED flashes every 5 seconds	<ul style="list-style-type: none"> • Three C cell batteries in the receiver need to be replaced soon
Zone Icon LED flashes every 5 seconds	<ul style="list-style-type: none"> • Transmitter's battery/batteries need to be replaced soon
Batteries does not last long	<ul style="list-style-type: none"> • Use only good quality alkaline batteries. • Using long melodies would drain batteries quicker. If possible, use shorter melody. For longer melodies we recommend using Power Supply to power up the receiver instead of batteries. To purchase power adapter please go to www.hear4you.com or phone 0161 4808003
Vibrator Pad does not work	<ul style="list-style-type: none"> • Vibrator Pad can be only used when receiver powered up by Power Supply 12V 1A which can be purchased on www.hear4you.com It will not operate when only batteries in used. • Make sure that Vibrator Pad switch is switched on
Bell Push works intermittently	<ul style="list-style-type: none"> • Make sure that coin battery CR2032 is installed correctly and battery compartment fully locked (arrow pointing up) • Test the coin battery and replace it if needed
Sound is not loud	<ul style="list-style-type: none"> • Increase the volume by using volume control located under receiver's battery compartment